

PRIVACY POLICY

Revised 2025-03-13

- ☐ Image Diagnostic Technology Ltd is registered with the Information Commissioner's Office, number Z490831X.
- ☐ Image Diagnostic Technology Ltd respects the privacy of every individual we come in contact with. This includes patients and healthcare professionals we provide services to, as well as members of the public that visit our website www.idtscans.com. This Privacy Policy sets out how we use and protect any personal information we obtain in the course of our dealings with you.
- ☐ In general (with some exceptions) you have the right to find out what information we hold about you, and make corrections to it if necessary. Any request for information should be sent to:

The Data Protection Officer
Image Diagnostic Technology Ltd
53 Windermere Road
Ealing, London W5 4TJ
- ☐ Image Diagnostic Technology Ltd is not responsible for the content of external websites (whether our website links to them or not) and external websites are not covered by this Privacy Policy.

What Personal Information do we collect?

- ☐ We do not collect any personal information when you visit our website to read about our services. However, if you ask us to provide a service, we will ask you to register and provide your contact details.
- ☐ When you register on our website, we ask for your name, email address, postal address and telephone numbers. We store this information online indefinitely, unless you ask us to delete it
- ☐ When you request a service online, we ask you for additional information. Depending on which service you select, this may include the contact details of the patient for whom the service is required. We store this information online for as long as it takes to provide the service (typically a few days or weeks).
- ☐ When you pay for a service online, we do not collect or store any financial information. Instead, you are re-directed to a credit card company such as Stripe or PayPal, and they collect and store the payment details on our behalf.
- ☐ When you make a general inquiry (online, via email or by telephone) we store whatever information you provide to us. This is stored securely in an offline database.

How do we use your Personal Information?

- ☐ Depending on how you contact us, we may use this information
 - for internal accounting and regulatory purposes
 - to facilitate your use of this website and the services available through it
 - when you request a service, to process your order, collect payment, and arrange delivery
 - if your request requires clarification, to contact you by telephone, email or post
 - for statistical analysis and to assess our business performance and improve our services.

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With whom do we share your Personal Information?

- ☐ Depending on the service you select, we may share your personal information and/or your patient's personal information with other healthcare professionals such as Imaging Centre staff, radiographers and radiologists. We do not share your data with any other third parties (except with your consent or as required by law).

The Legal Basis on which we collect your Personal Information

- ☐ Image Diagnostic Technology Ltd collects and processes your personal information on the basis of a number of different legal grounds, depending on the nature of the personal information being provided and the type of processing involved.
 - **Performance of a Contract** – most of the personal information we process is on the basis that it is necessary for the provision of services that have been requested either directly by you or indirectly on your behalf. An example would be where Image Diagnostic Technology Ltd arranges a CT or CBCT scan requested by a dentist on behalf of a patient.
 - **Legitimate Interest** - A second basis is that your personal information is necessary for the purposes of legitimate interests pursued by Image Diagnostic Technology Ltd. An example would be where we send you information about our products and services, which we believe may be of interest to you.
 - **Compliance with a Legal Obligation** - A third basis is that your personal information is necessary in order to allow Image Diagnostic Technology Ltd to comply with its legal obligations. An example would be where we are required by law to retain healthcare records for a certain period of time.
 - **Consent** - A fourth basis for certain types of processing is where Image Diagnostic Technology Ltd obtains your consent prior to processing your personal information. For example we seek your consent to receive marketing material from us.

Deleting your Personal Information

- ☐ You have the right to request your personal information to be deleted. However, we may retain certain information to preserve and protect our rights (for example, to preserve records of a dispute) or to comply with our obligations under the law (for example, to retain healthcare records for a certain period of time). In such cases your personal information will be stored securely but will no longer be processed.

Keeping you informed

- ☐ Occasionally (once or twice a year) we may contact you about new products and services we think you may be interested in. If you don't want to be contacted you will be able to unsubscribe. If you unsubscribe we will not remove all of your details from our records, but we will note and respect your request not to contact you again unless and until you contact us first.

Cookies & Sessions

- ☐ By using or accessing our website www.idtscans.com you are consenting to our use of Cookies as outlined below.
- ☐ Cookies are small files created on your computer by our website for record-keeping purposes. The cookies that we use do not contain any information that can identify you to anyone but ourselves, and do not contain any information about which sites you visited before visiting our website. We do not exchange cookies or files with any other website.

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- ☐ When you visit our website, a temporary session file is stored on our secure web server. The session file is indexed by a unique "session ID" and can be used to store information regarding your visit (for example, to avoid your having to enter data again, when you navigate from one page to another). When you leave our website, after a period of time the session file is deleted, and the information it contains is destroyed. However, we may retain the session ID in a cookie stored on your computer, in case you re-visit our site almost immediately (for example, if you logged out accidentally).
- ☐ You can set your computer not to accept cookies. However, if you do this, you will not be able to use certain website features (for example, requesting a scan online). If you make use of the features on our website that require cookies, then you agree to accept them.

Notification of Changes

- ☐ Image Diagnostic Technology Ltd reserves the right to change its Privacy Policy without notice. It is the user's responsibility to check this Privacy Policy statement regularly.

Contacting Us

- ☐ Image Diagnostic Technology Ltd welcomes your feedback and comments. If you have questions about our Privacy Policy or believe that we have not adhered to it, please [contact us online](#) or write to us at the address above.